

Ticketing Information - Please Read!

- All TV2 KidsFest events which require a ticket for entry have booking information listed inside.
- Many of the ticketed Christchurch events are booked through **Ticketek** (e.g. coded CB10...) with some through **The Court Theatre** (e.g. coded CT...). These attract various charges (see below).
- Some events are not bookable through Ticketek or The Court Theatre, instead contact the individual event organisers.

Parent/Caregiver Tickets

Because of capacity limits, many events require parents/caregivers to also book in advance. They are often free of charge unless stated in the event listing. Remember to check when you book your kids' tickets!

Event Cancellations

Listen to The Breeze 94.5FM every morning at 8.40am for cancellations and event details or call the TV2 KidsFest Info Line on 03 941 6877 or Christchurch City Council Customer Services on 03 941 8999.

Ticketek Bookings

Ticketek Preferential Booking Period: Thu 20 May to Tue 1 June 2010.

Mail Order Preferential Bookings: Credit card bookings can be made by mail order using the Ticketek Preferential Booking Form in this brochure. The completed Ticketek Preferential Booking Forms must be received no later than 4pm on Tue 1 June 2010. Mail order bookings incur a one-off booking fee of \$8.50.

Please note that because some events have very limited capacity, tickets will be allocated as the bookings are received. Tickets will be mailed when the order is processed. If an event is sold out, you will only be charged for the tickets you receive.

Ticketek Bookings in Person

(Box Office): Check here for the cheapest way to buy TV2 KidsFest Ticketek tickets as this can vary depending on how many you are purchasing and where you purchase from.

- **Isaac Theatre Royal and Christchurch Town Hall (Opens 10am Sat 12 June 2010):**

A service fee of \$1 applies to each ticket priced under \$20. For each ticket \$20 and over, a \$2 service fee applies.

- **Buying through any other Ticketek outlet** will incur a flat service fee of \$6 no matter how many tickets you buy

i.e. one ticket will cost the price of the ticket plus \$6 service fee – buy 10 tickets and still only pay \$6 service fee.

- **Ticketek Northlands Mall, The Palms Shopping Centre and Junction** (at University of Canterbury Students Association, 90 Ilam Road

Ticketek Bookings by Phone or Online from 9am Sat 12 June 2010:

Phone (03) 377 8899 or go to ticketek.co.nz Bookings incur a one-off service fee:

By phone \$8.50, or online \$8.00.

Court Theatre Booking Office

Online: courttheatre.org.nz

By phone: (03) 963 0870 or freephone 0800 333 100

In Person (Box Office):

Mon to Fri 9am-8.15pm;

Sat 10am-8.15pm

20 Worcester Boulevard (in the Arts Centre)

Mail: send a postal request and cheque (incl your phone number)

PO Box 268, Christchurch 8140

Court Theatre Terms and Conditions

Payment must be made at the time of booking for all TV2 KidsFest events. If you qualify for any concession discounts you must advise us at the time of booking. Please choose carefully, we do not issue refunds except in accordance with the Consumer Guarantees and the Fair Trading Acts. Patrons may be required to present the appropriate identification when collecting tickets. Tickets may be posted out to you for a \$1 charge, or collected from the Court Theatre up until the day of the event, or collected from the door/entry point of the venue from 30 mins prior. We do not charge booking fees to patrons except for a 50 cent web fee per ticket when booking over the internet. We are happy to swap tickets for another date/time of the same event up until one working day prior on the physical return of the tickets to the Box Office.

Other Event Bookings

Events not booked through Ticketek are generally open for booking from Thur 20 May unless stated otherwise. Please follow the booking instructions listed with the event.

Ticket Exchanges or Transfers

Ticketek service fees are non-refundable. There will be no exchanges, transfers or refunds on any Ticketek booked event unless the event is cancelled and no alternative event or location is scheduled - or as applies under the Fair Trading Act and Consumer Guarantee Act 1993.